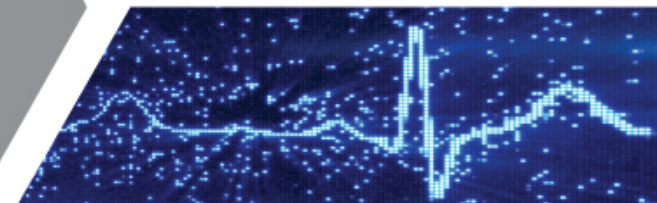# HiMSS Australia eHealth SUMMIT 2017

31 May – 1 June 2017
Mercure Sydney (George Street), Australia

Organized by:

HiMSS Asia Pacific   HiMSS CHIME INTERNATIONAL

THE DIGITAL HEALTH REVOLUTION

Wednesday, 31 May 2017

07:30 - 08:30	Registration and Coffee
08:30 - 08:40	**Welcome Address** Jeremy Bonfini, Executive Vice President, HIMSS International
08:40 - 09:15	**EMRAM Awards Presentation**
09:15 - 09:45	**Keynote: HIT 3.0 - Welcome to the HIT Revolution** Steve Lieber, CEO & President, HIMSS Russell Branzell FCHIME, CHCIO, CEO & President, CHIME

Healthcare information technology professionals have often led the way as organizations seek to implement new ways to improve care, better meet the needs of patients and Healthcare professionals and lower costs. Increasing investment has seen the rise of electronic health records, clinical informatics and analytics and more meaningful connections to patients. And with each technological advance many more doors open to new opportunities and more challenges are encountered as healthcare organizations work to adopt new practices and achieve significant improvements. How are the best HIT executives leading the way with their organizations, their executive peers and technology partners to create the climate for increasing innovation and transformational change? Russ Branzell will share his views on the revolution in HIT, the need for new vision and strategy, and the implications for HIT leadership.

09:45 - 10:15	Dedicated Exhibition Hall Time
10:15 - 12:00	**Australian Digital Health Strategies**
10:15 - 10:30	**Australian Digital Health Agency - The Digital Health Strategy**

Tim Kelsey, CEO, Australian Digital Health Agency, Australia (Invited)

Better use of data and technology can help people live healthier, happier and more productive lives. Digital health can make a real difference to people's health by giving them greater control and better access to information. Tasked with improving health outcomes for Australians through the delivery of digital healthcare systems and the national digital health strategy for Australia, the Australian Digital Health Agency is responsible for all national digital health services and systems, with a focus on engagement, innovation and clinical quality and safety.

10:30 - 10:45	**eHealth Strategy for NSW Health**

eHealth Strategy for NSW Health
Dr. Zoran Bolevich, Chief Executive Officer & Chief Information Officer, eHealth NSW, Australia

Technology is already impacting every aspect of life and our health is no exception. Rapid innovation in ICT is transforming how we engage with the community in the delivery of healthcare. Digitally-enabled health services are uniquely placed to help reach those people who currently face challenges accessing healthcare by overcoming issues of distance, cost and stigma by supporting and connecting Australia's largest public health system.

The push toward eHealth has been recognized and endorsed in the NSW State Health Plan: Towards 2021 which set out a clear pathway for eHealth priorities and funding to improve digital connectivity for a smart, networked health system. The Blueprint for eHealth NSW (2013) further refined that vision, establishing eHealth NSW as a designated organisation within NSW Health. The eHealth Strategy for NSW Health 2016-2026 (the Strategy) builds on the Blueprint by setting the focus and underlying principles for NSW to realise the vision of 'A digitally enabled and integrated health system delivering patient-centered health experiences and quality health outcomes'. The Strategy is not an ICT strategy, rather a direction for clinical change and transformation supported by technology.

10:45 - 11:00

Department of Health & Human Services Victoria: Digitising Health
Andrew M. Saunders, Health CIO, Department of Health & Human Services, Victoria, Australia

Digitising health has been developed as the roadmap for Victorian health services and health program areas within the Department of Health and Human Services to enable health reform initiatives realise person-centred health.

In particular, Digitising health identifies the basis for investment in health information and related technologies to ensure it is aligned with the desired outcome of a person-centred system where the individual is at the centre of improved health and wellbeing outcomes.

11:00 - 11:15

Digital Health Strategic Vision for Queensland 2026
Dr. Richard Ashby AM, Chief Executive, eHealth Queensland, Australia

The Digital Health Strategic Vision for Queensland 2026 is eHealth Queensland's vision for system-wide digital solutions, services and digital innovation. The digital vision builds on the strategic investment priorities outlined in the eHealth Investment Strategy to enable world class hospitals and facilities. The goal is a personalized and integrated health system across all providers, both public and private, working together to make Queenslanders among the

healthiest people in the world.

11:15 - 12:00	**Panel Discussion: Aligning Federal and State Wide eHealth Efforts** Andrew M. Saunders, Health CIO, Department of Health & Human Services, Victoria, Australia Dr. Richard Ashby AM, Chief Executive, eHealth Queensland, Australia Dr. Zoran Bolevich, Chief Executive Officer & Chief Information Officer, eHealth NSW, Australia Moderator: Tim Kelsey, CEO, Australian Digital Health Agency, Australia (Invited)
12:00 - 12:45	**Exceptional Experiences for Those We Serve and Those Who Serve With Us** Dr. Tim Stettheimer, Vice President and Regional CIO, Ascension Health Information Services, USA Ascension Information Services is one of the largest healthcare information technology services organizations in the US. Dr. Stettheimer will share the approach Ascension's IS organization takes to support rapid and reliable clinical decision-making, improve efficiency and care transitions, foster information sharing across the continuum of care, and make knowledge and data actionable to improve patient outcomes. A key focus will be how culture and leadership attributes contribute to achieving the transformation goals.
12:45 - 14:15	Networking Lunch

14:15 - 17:20	**CIO & IT Executive Leadership**	**Clinical Informatics**
14:15 - 14:30	**The Changing Role of CIOs and HIT Leaders** Russell Branzell FCHIME, CHCIO, CEO & President, CHIME Dr. Tim Stettheimer, Vice President and Regional CIO, Ascension Health Information Services, USA In the light of accelerating change in both the technology and the practice of healthcare, what does the role of the HIT leader look like? The future trends regarding digital patient experience, increasing cloud capabilities, new telemedicine and medical devices, predictive modeling, patient empowerment and a host of other process and technological changes demand fresh leadership approaches to achieving a new future state vision while continuing to keep the focus on patients. The session will explore the difference between change management and change leadership and how HIT leaders can adapt their focus and skills as they continue to successfully lead the process of transforming healthcare.	**Sundhed.dk - The Danish eHealth Portal: A Denmark Case Study** Morten Elbæk Petersen, CEO, sundhed.dk - The Danish eHealth Portal, Denmark Sundhed.dk is the unified Danish eHealth Portal and it enables patients and healthcare professionals to find information and communicate. It is unique in bringing the entire Danish health care sector together on the Internet and providing an accessible setting for citizens and healthcare professionals to meet and efficiently exchange information. Since its launch in 2003, sundhed.dk provides several functionalities such as quality assured health information, access to medical records and medication, and an overview of the Danish healthcare system. Sundhed.dk creates linkages between existing data sources, opens up data sets to new user groups, and facilitates communication between healthcare providers and citizens. The portal sees 1.4 million unique visitors per month out of

a population of approx. 5.6 million and is a powerful back-end integration platform including data from 120 existing sources.

14:30 - 14:45		**Panel Discussion: Patient Portals and Health Records - Empowering Consumers and Providers** Morten Elbæk Petersen, CEO, sundhed.dk - The Danish eHealth Portal, Denmark Associate Professor Meredith Makeham, Chief Medical Adviser, Australia Digital Health Agency, Australia Will Smart, Chief Information Officer, NHS England, UK Moderator: John Daniels, Global Vice President, HIMSS Analytics
14:45 - 15:15	**Approach to Change Leadership** Dr. Tim Stettheimer, Vice President and Regional CIO, Ascension Health Information Services, USA In the fast-paced, non-stop change environment of HIT, it's important that leaders know how to create initiatives for success and avoid the pitfalls that contribute to the high failure rate of transformational programs. One of the most used and effective processes is John Kotter's 8 Step framework. Healthcare CIOs and HIT leaders have used the 8 Step principles to both establish new projects and to solve problems along the way. The 8 Steps can be used to keep projects moving forward and to adjust plans as needed to achieve goals and keep key stakeholders engaged throughout. Tim Stettheimer will discuss the principles and how to apply them to achieve an effective change framework for significant healthcare transformation.	This panel discussion will cover strategies to achieving a successful and secure nation-wide patient portal for optimal delivery of care.
15:15 - 15:45		Dedicated Exhibition Hall Time
15:45 - 16:45	**Large Scale Healthcare Transformation: Change Leadership** Russell Branzell FCHIME, CHCIO, CEO & President, CHIME Dr. Tim Stettheimer, Vice President and Regional CIO, Ascension Health Information Services, USA Dr. Richard Ashby AM, Chief Executive, eHealth Queensland, Australia Andrew M. Saunders, Health CIO, Department of Health & Human Services, Victoria, Australia This session will continue the Change Leadership discussion, focusing on the people side of change. Dr. Richard Ashby and Andrew Saunders will discuss their experiences leading transformation initiatives, factors	**Technology-Enabled Medication Management, the Closed Loop Way** John H. Daniels, Global Vice President, HIMSS Analytics Technology-enabled medication management has proven to reduce medication errors significantly around the world. However, the adoption of this capability globally has been slow. This session will present a review of the technology-enabled closed-loop medication administration processes as defined by the international HIMSS Analytics EMR Adoption Model (EMRAM) Criteria.

contributing to success and ways to overcome challenges. The session will include a wide-ranging group discussion on the key transformational initiatives that Australian HIT leaders are addressing. This will include new areas of focus to continue developing their role as members of the executive team in charting the next phase of the healthcare transformation journey.

16:45 - 16:50	Session Transition

16:50 - 17:20

CHCIO Pathway
Earl Blessing CHCIO, PMP, Program Director, Monash Health, Australia
Dr. Tim Stettheimer, Vice President and Regional CIO, Ascension Health Information Services, USA
Russell Branzell FCHIME, CHCIO, CEO & President, CHIME

In this short session Russ Branzell, Tim Stettheimer and Earl Blessing will review CHIME's Certified Healthcare CIO program. This interactive session will review the program, how it was developed, the essential competencies it includes and the value of obtaining certification.

Future Healthcare Models - Western HealthLinks: An Integrated Care Program to Support High Risk Patients
Jason Plant, Director, Western HealthLinks, Western Health, Australia

Challenging the majority of health services around Australia is the continuing population growth in an environment of declining beds per capita. This is especially the case for Western Health (WH) which has experienced the highest growth in Victoria, with this growth predicted to remain a challenge over the coming decades. Other demographic factors providing a challenge for WH is the low rate of private health insurance, significant socio-economic disadvantage and the high incidence of chronic illness and complex issues. These challenges are evident with a high readmission rate for patients with chronic illness with one in four patients readmitting to WH within 30 days from discharge.

Partnering with the Victorian Department of Health and Human Services, WH has developed a model of integrated care to support high risk patients across the system. An essential component of this is the Informatics elements of the Western Health "Health Links" program and this presentation will present the WH findings from the "Health Links" program.

This session is sponsored by: